

## Warranty Details for Outdoor Products

Our warranty is meticulously crafted to protect against manufacturing defects and to ensure your satisfaction with our products. In order to clarify the scope of our warranty coverage and provide you with a comprehensive understanding, we have outlined the details in this document.

To maintain the validity of your warranty, please diligently follow the care and maintenance instructions provided with your purchase. If you encounter any issues that you believe are covered by our warranty terms, we encourage you to promptly contact our customer service team.

### Warranty Coverage

#### Structural Damage

We cover manufacturing-related issues that affect the core stability, frame and the structure of your furniture.

#### Powder Coating

Peeling, cracking, or other manufacturing-related defects in the powder coating.

#### Welding & Joints

Manufacturing-related defects in welding and joint connections, assuring the structural integrity and longevity of your furniture

### Warranty Exclusions

#### Negligence and Improper Use

Misuse, abuse, improper handling or negligence of the furniture will not be covered by our warranty. This includes, but is not limited to, exposure to extreme weather conditions, failure to follow assembly or care instructions, and exceeding weight limits.

#### Natural Wear and Tear

Fading, colour changes, minor scratches, and gradual material degradation due to environmental factors will not be covered under the warranty.

#### Alterations and Modifications

Any kind of structural changes, additions, or attachments to the original product not approved by Danube Home will result in the warranty being void and will not be covered.

#### Acts of Nature

Damages resulting from acts of nature such as storms, floods, earthquakes, and other unforeseen events are not covered by the warranty.